

## Release

Malakoff, 18 March 2020,

### ATC France participates in the collective effort to fight the Covid-19 Epidemic

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Further to the President of the Republic's address, we made the decision to close our offices from Tuesday, March 17 in the morning, and set up a telework system for all our employees.

The **health** of our employees, providers and partners is a top priority. In this unprecedented period, we are committed to taking our share of social responsibility and doing the utmost to ensure the protection of all, in accordance with the government directives.

However, ATC France remains fully mobilized **to offert its best support to its customers and partners** during this health crisis. All of our services are on alert. Furthermore, beyond the diffusion of teleworking, we have activated and transferred the generic telephone numbers for support activities to employees' tools. Employees can manage their activity remotely. To make exchanges more simple and fluid, here is a reminder of the key email contacts:

Websites maintenance: [Maintenance.fr@atcfrance.fr](mailto:Maintenance.fr@atcfrance.fr)

- Security: [SecuriteSite@atcfrance.fr](mailto:SecuriteSite@atcfrance.fr)
- Access to sites: web interface and for support on the application: [support@locknpin.fr](mailto:support@locknpin.fr) or by telephone from 8:00 am to 6:00 pm at 01 46 16 49 99
- Assets management: [relationsbailleurs@atcfrance.fr](mailto:relationsbailleurs@atcfrance.fr)

In addition we have mobilized all our partners and they are actually ready to intervene in situations of extreme emergency.

Given the exceptional nature of the situation, **we are more than ever committed to showing solidarity to each other** and we are more attentive than ever to our customers..

We thank you for your trust and wish you strength.

#### Contact:

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